If you are doing business in Reading, Woburn, Wilmington, Wakefield and North Reading, you may see the Mission of Deeds Buy-A-Bed boxes at your local banks. While all of the furniture and household goods we give to our clients are donated, we purchase beds and cribs. So far in 2014 we have given our clients many hundreds of cribs and beds.

We know that many of you already support Mission of Deeds either through your donation of goods or funds and we are so appreciative. However, if you happen to see one of our boxes during your travels and you find you have a dollar or two in your pocket or purse to spare, you will be helping us buy a bed, or a crib, at a dollar at a time.

**HELP BUY-A-BED A DOLLAR AT A TIME**

If you’d like to participate is greatly appreciated. For more information please contact Beth Ryan at beth.ryan@missionofdeeds.org or 781-944-9797.

**A Message from Our President**

One of Tony Triglione’s first acts of generosity to the charity he founded was to buy our first truck. It served us well for several years, making furniture deliveries. We stumbled upon our current truck while picking up good furniture and household items from even more of our donors.

A second truck followed, and then a third, which is our current truck. Each of our trucks could tell so many stories - of people in need helped, of tonnage of extraordinary and wonderful donations, of extraordinary volunteers rendering selfless service.

The story of our trucks is really the story of Mission of Deeds.

We are pleased to tell you that an extremely generous donor, who wishes to remain anonymous, has provided the funds for us to buy our fourth truck. It should be on the road in February and will be our most advanced truck yet. Thanks to an intensive research process led by our volunteer Joe Blundo, with assistance from Art Triglione, Ray Gibson and other volunteers and staff members, the truck is being custom designed to reflect our more than twenty years’ experience of loading and transporting furniture.

It’s 9am and I am walking through the showroom at Mission of Deeds to make sure it is ready for Maria, today’s first client. This is the place where we keep a nice selection of donated furniture: sofas, chairs, coffee and end tables, dressers and nightstands, kitchen tables and chairs, that our clients choose to have with them. There are also extra items with them than. There are also extra items, perhaps a deak, bookcase, microwave cart or china cabinet. Lamps and decorative items are scattered around the room and the walls have prints and paintings on display.

**A Day in the Life of Our Showroom**

Prior to the walk-through, I have also looked over all of the client forms for today to see if anyone is looking for something special. During our confirmation call, Maria mentioned she has an artistic side, and it would be wonderful if we had some sort of drawing table for her. So happens that a drafting table was donated just a day or two earlier. These “coincidences” happen so often they no longer surprise me.

Many staff and volunteers help prepare the showroom each day - including Bob, who cleans and waxes the floor; the workshop volunteers, who fix or refresh items; the warehouse staff and volunteers who load the furniture and make sure it is clean and ready to go; and the ladies from the linen room, who are in charge of the decorative touches to make the showroom look more like a home.

Maria arrives at 9:30 am, and like most clients she is excited and a little apprehensive, not knowing exactly what to expect. We sit down for a few minutes to explain our process and make a checklist of the items she is looking for. It can be overwhelming to pick out two or three rooms of furniture at a time, so the checklist helps us to remember everything needed.

As we walk through the showroom door, Maria’s eyes widen. “So many things!” she says as she begins looking around at today’s selection. Phil and Andres, two of our staff, join me to help load Maria’s rented truck. It is on the smaller side so we

**Save The Date!**

**Winter Gala Friday, March 6, 2015**

Mission of Deeds is having its Winter Gala Fundraiser on Friday, March 6, 2015 at 6:30 pm at the Holiday Inn Express in Woburn. Last year was a great event with over 350 in attendance and we expect this year to be just as fun. We’d love for you to join us for a seated dinner, live and silent auctions, music and more. Put a table together, come on your own, or donate an auction item. Any way you’d like to participate is greatly appreciated. For more information please contact Beth Ryan at beth.ryan@missionofdeeds.org or 781-944-9797.

**In Her Own Words**

“I must say my missionary’s kindness had me crying after I learned what Tony had done before March. When I first called, the most beautiful voice on the phone, touched me like no other. Thank you, thank you, thank you!”

Sincerely, “Susan”

**MISSION OF DEEDS, Inc.**

Transforming Generosity into Hope, Providing Beds & Furniture for People in Need.

**WINTER 2014**

6 Chapin Ave., Reading, MA 01867 • (781) 944-9797 • Fax (781) 944-9777
A Message from our Executive Director

When Tony Triglione founded Mission of Deeds, Inc. in 1993, he asked Bill Mulrenan to be a part of the new charity’s first volunteer. Bill became involved in every aspect of the organization and had such a positive spirit that just being around him brought a smile to everyone’s face.

In the early years Bill handled most of the organization’s phone calls, often remotely from his home office table. We still have the stenographer’s notebooks in which he covered the meetings with the clients he recruited. Bill made the majority of the furniture deliveries in the first few years. Bill personally serviced hundreds of donors and clients. A few years later when Bill was elected as President of the organization, he continued as a Director, then as a Deacon. Bill was involved throughout Woburn and other surrounding towns that we regularly asked to support our mission. Bill recruited into Mission of Deeds thousands of volunteers from all walks of life. He was always smiling down on us as we help 10,000 more.

Thank you for your support in keeping their dream of a home a reality.

Bruce C. Munson
Executive Director

1993-2014

It Started with a Phone Call

By Cindy Silvey

Am called Mission of Deeds after being referred by a religious organization. She called to grocery so bringing her on as a part-time helper seemed like a perfect fit. She oversees all of our offices, our furniture and household goods to more than 16,000 people. It’s hard to believe how much Bill’s extraordinary support of Tony’s vision, his advice about client service, with Bill were referred to us by a religious organization. She called to provide a comfortable home for her two small girls. Proud to have been living with family, but she very much wanted to have a place to call her own. Ann came to us at a time where she was finding it uncomfortable to apply a new job for her and their parents have beds to sleep in, they also need with furniture and housewares to start out in the linens and kitchen area for client appointments.

Events at Mission of Deeds

Things never cease to amaze us and Mission of Deeds. Our fundraising events are a huge part of what we do and we are definitely something for everyone! From golf tournaments to yard sales, we sell off our furniture and household items at great prices! We also have yard sales, orders look forward to a night out with friends, while others enjoy a special date with their loved one. You can be a part of all of this year’s events.

On March 7, we held our Winter Gala “A Bed for Every Body” at the Hilton Inn Downtown Boston. We had a beautiful dinner, a loving dinner and dancing. It was one of our most successful fundraising events of the year. We have achieved our goal of Mission of Deeds’ 3rd Annual Yard Sale was held rain or shine on Saturday, April 26 and rain it did! Buckets of wind swept rain poured down on our hardy, weather-beaten crew and their nearly 4,000 attendees. It was a fantastic fundraiser. Throughout the year, volunteers stand side by side and do wonderful work. We are happy to say that our efforts have been realized. The whole Mission of Deeds family has been in the United States for a long time and they have a hard time. They don’t get to see the bodies of the person they are talking to, it’s a problem for the people that call, but it is also a problem for the people who have to attend our English speaking classes.

Three or four days before the appointment, I call the clients to confirm and remind them the date and the hour when we are meeting them. Confirm that they are going to come, and if they are not we call them. Usually they need a lot of things, because they just arrived and don’t know where to get them. Usually they need a lot of things, because they just arrived and don’t know where to get them. For the past three years, Tony has listened to our prayers and provided sunny, balmy weather for our Tony Triglione Memorial Walk. The course starts at Mission of Deeds and is an honor for me to walk for Mission of Deeds. Thanks to all people around me for their patience and understanding.

For the past three years, Tony has listened to our prayers and provided sunny, balmy weather for our Tony Triglione Memorial Walk. The course starts at Mission of Deeds and is an honor for me to walk for Mission of Deeds. Thanks to all people around me for their patience and understanding.

When Tony wanted to start a golf tournament for the formerly homeless and others in great need, living in Middlesex and Essex counties of Massachusetts. We work with local police agencies, religious organizations and hotels. We rely safely on the generous support of America’s Best Affordable Hotels. So when we’re not at Mission of Deeds, she enjoys her family, especially her granddaughter, as well as closely following her most important work involves providing furniture and household items drives and events. Here are some couple of these special people.

Paula Goss

Paula is the Office Manager at Mission of Deeds. She started at a volunteer on our phone desk in 2007. We quickly knew that Paula was the right person for the job. At this point in time, Mission of Deeds was in its infancy, and it was glaringly clear that Ann’s mission was to make sure her girls had a home where they could feel safe and secure, something that many of our clients lack it grazed.

Knowing that her children were sleeping on the floor we gave her an appointment as soon as possible. She was eager and could not thank us enough. Her children would not have a warm bed to sleep in if we had not made the extra effort to provide a safe and comfortable place for them to live.

When we made her “day off,” she was all tears and could not believe how grateful our positive attitude and Graham for helping her. We confirm and remind them the date and the hour when we are coming to see them and we set an appointment. They are happy because they know that we will be there, they breathe calm.

The day of the appointment they come relaxed. We interview them and we set an appointment. This is hard for them. It is hard for clients who don’t speak English to understand during a face to face conversation. We speak their language, it’s easier. They don’t get to see the body language of the person they are talking to. It’s a problem for the people that call, but it is also a problem for the people who have to attend our English speaking classes.

Who is the Mission of Deeds?"